



AIR FRANCE OPENS ITS NEW LOUNGE AT LONDON HEATHROW AIRPORT

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On 7 July 2026, Air France opened its new lounge at London Heathrow International Airport, a strategic hub on its medium-haul network. For the first time, the airline is offering its customers an elegant space designed to provide peace and quiet and French-style refinement before a flight or during a layover. Located in Terminal 4, this peaceful spot is the perfect place to relax and grab a bite to eat as soon as you arrive at the airport. Open daily from 5 am to 10 pm, it welcomes Air France La Première, Business* and Flying Blue Elite Plus customers, as well as eligible customers flying with KLM and SkyTeam alliance partner airlines.

Entirely designed by Air France teams in collaboration with the agency MARKS Brandimage, the lounge covers over 750 m² and has nearly 150 seats. Bathed in light and offering a view of the runways, it reflects the airline's world with a refined display of its brand identity, displaying its logo, the winged seahorse — Air France's historic symbol —, as well as a selection of posters illustrating its rich heritage. Company's signature colours — shades of blue, bright white and touches of red — provide the space with an elegant, relaxing atmosphere. The sleek furniture has been carefully chosen to offer optimal comfort and showcase leading names in French design, such as Margaux Keller, Pierre Paulin, Patrick Jouin and Christophe Pillet.

The French art of hospitality

At the heart of the lounge, a dining area invites guests to enjoy a convivial culinary experience, featuring traditional French dishes. Designed as an open and welcoming space, where the kitchen blends seamlessly into the dining area, it seats close to sixty guests, with a mix of tables for two and a large communal table, perfect for spending time with fellow travellers.

The carefully chosen and varied menu changes throughout the day, offering a selection of hot and cold, savoury and sweet dishes, including vegetarian options. When the lounge opens, travellers will be able to enjoy dishes such as beef bourguignon.

A bar is also a main feature in the lounge. Its modern design creates a festive and sophisticated atmosphere. Staffed by a bartender, it offers a selection of champagne, French wines and spirits.

As part of a more sustainable approach, Air France prioritises the use of local and seasonal produce when creating its menus. Particular attention is also paid to reducing food waste, as well as to the sorting and recycling of waste generated by catering services. Water dispensers are also provided to limit the use of single-use plastic.



A Clarins treatment area, in partnership with Air France

This new lounge features a treatment area by Clarins, an Air France partner for nearly 20 years. In a cozy private treatment room, Clarins' expert beauty therapists are on hand to address every beauty concern. Guests are invited to choose one complimentary treatment from the following three: 'Anti Jet-Lag', 'L'Instant Detox' and 'Focus Regard'. From the selection of powerful plant-based formulas to the carefully calibrated pressure of draining techniques, each treatment is adapted, crafted and tailored to the individual. These beauty rituals combine deep relaxation with the release of tension. With every treatment, Clarins' art of touch, combined with products rich in plant extracts, transports guests into a world of absolute well-being.

Open Monday to Friday starting July 13, 2026. Bookings can be made in person at the Clarins reception desk in the Air France lounge. La Première customers can also book these treatments by calling their dedicated phone number.

A dedicated space for La Première customers

In the lounge, La Première guests are welcomed in a private area, where they receive a bespoke service. Modelled on the La Première suite available on certain long-haul flights departing from Paris-Charles de Gaulle, it offers a particularly comfortable layout. Boasting a privileged view of the runways, it features five seats and offers in-seat dining service. In the Clarins area, La Première customers can also enjoy a “Destination Relaxation” treatment designed especially for them.



A Flying Blue Ultimate exclusive

Flying Blue Ultimate members also have access to a dedicated area within the lounge. Featuring four comfortable chairs, it provides guaranteed comfort and peace and quiet. It ensures everyone's privacy whilst providing easy access to all the available services.

All the essentials of Air France lounges

Throughout the lounge, guests can settle into a range of comfortable chairs to relax, work or enjoy a bite to eat. Tucked away from view, there is a dedicated relaxation area with a subdued atmosphere. A quiet and functional workspace is also available.

To ensure quick and seamless access, the lounge entrance is equipped with eligibility kiosks. The lounge also features TV screens, free Wi-Fi, and plenty of power sockets and USB ports near the seats. Finally, a selection of French and international digital newspapers and magazines is available on the Air France Press app.

This summer, Air France is offering up to six daily flights between London Heathrow and Paris-Charles de Gaulle, enabling its customers to travel to destinations across its global network via its Paris hub.



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