



AMERICAN AIRLINES AND THE COMMUNICATIONS WORKERS OF AMERICA

News / Airlines



American Airlines and the **Communications Workers of America** and International Brotherhood of Teamsters (CWA-IBT) have reached a tentative agreement on a new joint collective bargaining agreement. The CWA-IBT represents American Airlines gate and ticket agents, Premium Service representatives, Reservations representatives and Travel CeWebsite - <http://www.aa.com> nter representatives.

"Today's tentative agreement provides significant pay raises to our team members, while preserving jobs and facilitating growth," said Kerry Philipovitch, senior vice president – Customer Experience. "Our agents and representatives have played a critical role in our integration and we thank them for the superior service they provide to our customers every day. We would also like to thank the CWA-IBT for their professionalism and for advocating for their members, and to both negotiating teams for their dedication and hard work toward reaching an agreement."

The CWA-IBT will share details of the tentative agreement directly to their membership.

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