



AMERICAN AIRLINES' TECHNICAL ISSUES GROUND PLANES ACROSS THE U.S.

News / Airlines



American Airlines states that it has resolved the “connectivity **issues**” that impacted flights to and from its Chicago, Dallas and Miami hubs and is working to reaccommodate flyers impacted by flight cancellations and delays.

“We have resolved connectivity issues that led to a ground stop today at our Chicago, Dallas/Fort Worth and Miami hubs,” an American Airlines spokesperson stated. “We apologize for the inconvenience and are working to get our customers on their way as soon as possible.”

The airline didn’t detail the nature of the “connectivity issues,” other than to say, “It was a connectivity issue and our IT team is looking into it.”

The original post follows:

“We have resolved connectivity issues that led to a ground stop today at our Chicago, Dallas/Fort Worth and Miami hubs. We apologize for the inconvenience and are working to get our customers on their way as soon as possible.”

American Airlines flights were subject to ground stops at three of the airline’s hubs —Dallas/Fort Worth, Chicago, and Miami — because of technical problems, [according to CNBC](#).

Asked about the flight problems, American Airlines responded: “We’re working to resolve technical issues impacting several airports as quickly as possible. We will provide updates and more information as they becomes available. We apologize to our customers for the inconvenience.”

The Federal Aviation Administration stated via Twitter that the problem was related to computers systems at American:

There was no information available yet on the precise nature and scope of the problem. Currently, the flight status tracking tool on [aa.com](#) is returning a system error.

American’s Twitter account is posting message after message to complaining users saying that the airline is “working to resolve technical issues.”

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SOURCE: SKIFT

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