



WINTER STORM ELLIOT IMPACTS AIR TRAVEL - INTERVIEW WITH FREDERICK REITZ, MANAGING DIRECTOR SAFESKY

News / Airlines



Airlines canceled thousands of flights as massive winter storm and bitter cold sweep U.S. ahead of Christmas. What is the best way to live this crisis, to react, to be proactive and get home for Christmas? We had an opportunity to discuss with SAFE sky Managing director Frederick Reitz, watch and listen, there are things to remember and do for each of your flights!

- What do you do when your flight is cancelled?
- What airlines must improve when there is a massive flight cancellation?
- Are passengers talking to the right person?

- What to do – first look at the weather.
- What to do – be patient.
- What to do – keep your distance not to be heart.
- What to do - airline phone line overcrowded?
- If you can – travel light.
- Remember – airlines DO CARE but do your best to find a solution.
- Easy to say, but be patient when you're on the plane.
- Remember – flight attendants are there for the safety and security of passengers, they are waiting for the OK to leave.

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