



AIRBUS RECOGNIZES SUPPLIERS FOR EXCELLENT IN-SERVICE PERFORMANCE

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On the occasion of the annual Airbus Suppliers Awards ceremony held during Farnborough Air Show 2016, Didier Lux, Airbus SVP, Head of Customer Services, and Geneviève Laurens-Chassagne, Head of Supplier Support Management distributed Awards and Certificates to Systems & Equipment suppliers. The suppliers recognized by Airbus were identified through the Supplier Support Rating process, which captured in-service feedback from over 130 Airbus customers. The result of this feedback is that the following suppliers each received an Award for being “top-performers”, having exceeded the standards set by Airbus Supplier Support Management:

- Rockwell Collins Avionics
- Thales Avionics
- Airbus Avionics
- Airbus Cabin Electronics
- Diehl Air Cabin
- Crane Aerospace

- Stelia Technical Seats

In addition, in 2016, for the first time, Airbus recognized “good performing” suppliers by issuing them a certificate. Eight suppliers obtained such certificates – having reached the standards set by Airbus Supplier Support Management:

- Diehl Aerospace
- Aircelle
- ACSS
- Meggitt Sensing Systems
- Siemens
- Technofan
- Telair
- UTAS Actuation Systems

“The historical ranking of the suppliers induces a virtuous competition between them to reach the award. Now we have completed this approach with an Airbus standard acknowledged by a certificate. The aim is to promote this standard and increase the quantity of suppliers who are achieving it,” said Genevieve Laurens-Chassagne, Airbus’ Head of Supplier Support Management for Customer Services.

The next rating cycle will be launched in January 2017. Airbus takes the rating feedback as a basis to drive the suppliers’ support improvements by ensuring dedicated actions are launched by the suppliers. This benefits the operators of Airbus fleet all over the world.

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