



BELL HELICOPTER EXPANDS SERVICE FACILITY NETWORK IN GERMANY

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Bell Helicopter, a Textron Inc. company, announces today that it is adding Agrarflug Helilift, located in Ahren, Germany, to its Bell Helicopter Authorized Customer **Service Facility network**.

With thirty years of experience in the industry, Agrarflug Helilift is an established operator with over 40 helicopters in its fleet and offers charter services, aircraft maintenance and training for pilots and maintenance personnel.

“We continue to build a robust aftermarket support plan to ensure our customers have the regional support needed to continue their operations,” said Glenn Isbell, Bell Helicopter, Senior Vice President – Customer Support & Services.

“We believe that Agrarflug Helilift, like Bell Helicopter, puts the customer at the center of all their activities, and as a result they were a natural fit to become the newest member of our award-winning customer service network.”

As a Bell Helicopter Authorized Customer Service Facility (CSF), Agrarflug Helilift will provide field maintenance services for the Bell Helicopter 204, 205, 206A/B, 206L, and 212 model aircrafts. Agrarflug Helilift also offers services ranging from state of the art customization, aircraft refurbishment and accessory options, combined with personalized service offerings.

Bell Helicopter provides its customers with local support in every corner of the world and has the largest support network in the industry with over one hundred Authorized Customer Service Facilities in thirty four countries. Ranked number one by customers for 21 consecutive years in the Helicopter Product Support Survey from Professional Pilot Magazine, Bell Helicopter has also earned top honors in Vertical Magazine's first-ever comprehensive helicopter manufacturer's survey. Bell Helicopter is committed to having resources where customers operate to speed up delivery of service and support, and give customers access to resources who are easy to reach, know the operating environment and understand their needs.

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