REMOTE SIMULATOR INSTALLATION SERVICE BY DIAMOND AIRCRAFT

News / Maintenance / Trainings, Manufacturer

With ongoing challenging times due to the COVID-19 situation, Diamond Aircraft is nonstop working on providing continuous support to its customers globally and is now offering installation of its flight simulation training devices via remote support.

Diamond Aircraft flight simulators are usually installed on-site at the customer's location. Due to continuing travel restrictions Diamond Aircraft's Simulation Team together with the company's IT and Sales Department developed an environment for live remote installations that is offered to Diamond customers worldwide.

"I am proud of our innovative team working hard on facing these challenging times with creative ideas to continue support for our global customers to keep their business running," said Liqun (Frank) Zhang, CEO Diamond Aircraft Austria.

The company already successfully completed first remote installation for several customers.

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Christian Schmid, Project & Key Account Manager, Diamond Aircraft Austria: “Besides the necessity to support our customers in the best possible way during the given circumstances to get their simulators installed and qualified, this is also an opportunity for us as a company to get the most out of this situation and use the collected data for further improvements in regards to training and maintenance.”

Wherever possible Diamond Aircraft is still offering on-site installations and will keep doing so for everyone once worldwide travelling is possible again.

About Diamond Aircraft’s FNPT II solution
Diamond’s model-specific flight training devices perfectly complement Diamond’s training aircraft. Designed both for basic and advanced instrument, navigation and procedural training, they are perfectly suited for instruction, check flights, screening purposes and skill proficiency tests and help to further increase the efficiency of a flight school’s training syllabus, saving time and money.

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