



NEW DASSAULT SERVICE TO REINVENT FALCON CONNECTIVITY

News / Business aviation, Events / Festivals, Manufacturer



Dassault Aviation launched FalconConnect, a comprehensive solution designed to facilitate the use, management and control of inflight connectivity.

“Our industry has witnessed an unprecedented development in high-speed connectivity services which has dramatically increased cost and system complexity,” said Dassault Aviation Senior Executive Vice President, Civil Aviation, Olivier Villa. “Integrating onboard communications into a single offering and providing a single source for hardware, services and technical support is a way of resolving this challenge and reinventing the connectivity experience.”

A partnership with Honeywell/GoDirect, FalconConnect, is designed to make connectivity as efficient and straightforward as possible for operators, crews and passengers alike. A dedicated web portal, data consumption trends, billing history, and specialized service management tools guarantee fingertip access to onboard usage. In addition, a dedicated 24/7 customer support line addresses all commercial, technical, service activation and hardware troubleshooting issues, ensuring a single point of contact at all times.

FalconConnect offers a selection of all-in-one competitive priced packages designed to fit the requirements of each operator. Offerings include classic and high-speed cabin internet (voice, VOIP, e-mail, streaming, video conferencing), cockpit safety links (FANS, ACARS, ATC), standard ground communications and a wide range of value-added services designed to maximize data control and minimize costs.

The new service matches current Falcon fleet configuration requirements, including multiple

networks, ground communications (3G/4G and WiFi) and Ka, Ku and L band satellite systems. It provides automatic handover between networks to ensure full high-speed data coverage at all times.

To further enhance flexibility, FalconConnect includes features such as optimized data filtering services, connected devices management and geo-fencing advisories. And to help users match operators with different types of operation, the service makes it easy to change billing from company to per flight, per tail, or per device, via voucher or credit card.

“FalconConnect offers a simple, flexible and user-friendly solution to onboard connectivity, eliminating hidden fees and last minute surprises,” added Villa. “And by providing real time information on onboard data use, it gives passengers, crew members and operators full knowledge and control over consumption and costs, allowing them to fly with complete peace of mind.”

FalconConnect will be available in the second half of 2018 for in-service Falcon models equipped with CG/CR, SDR and CNX 900 routers.

29 MAY 2018

ARTICLE LINK:

<https://virginia.50skyshades.com/news/manufacturer/new-dassault-service-to-reinvent-falcon-connectivity>